

LET'S KEEP VISITING DELIVERY DRIVERS SAFE

It's important that we all work to keep delivery drivers safe.
Here are some of the things we can do:

IN ADVANCE	
Inform visiting drivers about parking, reception, and reporting details.	
Provide information/instruction sheets or videos, preferably in multiple languages or with illustrations/demonstrations.	

ON ARRIVAL	
Check the driver's English proficiency and provide the appropriate information.	
Explain site rules and restrictions, including speed limits, one-way systems, and pedestrian areas.	
Ensure everyone (including the driver) knows who oversees loading/unloading.	

UNLOADING AND LOADING (UN/LOADING)	
Designate a well-lit un/loading area.	
Check if the lorry has CCTV or reversing aids and if a spotter is needed.	
Communicate emergency procedures.	
Clear the un/loading area of non-essential personnel.	
Make sure everyone involved wears the necessary PPE.	
Visiting drivers should not operate forklifts unless pre-arranged and properly trained.	
Report any accidents, incidents, or near-misses during un/loading.	

DRIVER WELFARE	
Provide a safe waiting area for the driver, away from their vehicle.	
Ensure this area is near toilets and refreshment facilities and offers a clear view of the loading process.	